

## **Ho224: Joint Program: Section on Hospital Medicine and Family Partnership Network**

### Pediatric Hospitalists and the Patient Experience

**Sunday, October 9, 2022**

8:00 AM	<b>Welcome*</b> <i>Laura Nell Hodo, MD, FAAP, Program Chair; Nicola Orlov, MD, MPH, Program Co-Chair</i>
8:10 AM	<b>Abstract Research Award Presentation*</b> <i>Samantha House, MD, Abstract Chair</i> <i>Supported by Abbott</i>
8:15 AM	<b>Abstract Oral Presentations</b> <i>Moderator: Samantha House</i>
9:00 AM	<b>Patient Experience Metrics – Where They Come From, What They Mean To Leaders and To You</b> <i>Victoria Wilkins, MD, MPH</i>
10:00 AM	<b>Break*</b>
10:15 AM	<b>Finding Your Way as a Physician Leader in Patient Experience</b> <i>Amit Singh, MD, FAAP</i>
11:15 AM	<b>Family Stories: What REALLY Matters for Patient Experience</b> <i>Cathy Salazar, mother, lead health care family liaison, New Mexico Family to Family Healthcare Information Center</i> <i>Melissa Winger, CPHQ, CPXP</i>
12:15 PM	<b>Lunch Break*</b>
12:30 PM	<b>Business Meeting*</b> <i>Geeta Singhal, MD, MEd, FAAP, section chair</i>
1:00 PM	<b>Laura Mirkinson Lecture</b> <b>Family-Patient Partnerships: Nuts, Bolts, and Inspiration</b> <i>Dennis Kuo, MD, MHS, FAAP</i>
2:00 PM	<b>Panel Discussion: Patient Experience and Scholarly Activity</b> <i>Moderator: Laura Nell Hodo</i> <i>Cathy Salazar, Dennis Kuo, Nicola Orlov, Amit Singh, Victoria Wilkins, Melissa Winger</i>
3:00 PM	<b>Wrap-Up</b>
3:15 PM	<b>Proceed To Poster Hall for Poster Viewing*</b> <i>Facilitator: Samantha House</i>
4:00 PM	<b>Adjourn</b>

*\*This portion of the agenda is not designated for CME credit.*